



# 6-POINT WASHROOM HYGIENE MAINTENANCE CHECKLIST

Wash your hands of unnecessary calls and complaints.  
Do your washrooms tick all the right boxes?



Elevating  
the washroom  
experience



You've lived through COVID19 and you know that **the standards for health and hygiene are at an all-time high.**

Investing in the health, safety and hygiene of your washrooms has a direct effect on your co-workers, your customers, your reputation and your bottom line.

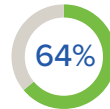
## THE TRUTH IS:



of customer complaints come from 5% of a business's square footage.  
*Hint: it's the washroom.*



of customers won't return to a place with poor washroom hygiene.



of consumers make a conscious decision to choose a business based on the fact that it has cleaner, well-maintained restrooms.

## TAKE 2 MINUTES TO ELEVATE YOUR WASHROOM EXPERIENCE AND MEET TODAY'S HYGIENE STANDARDS

In our 45 years of service, here at Citron Hygiene, we've heard it all and we've seen it all. Which is why we've developed a quick 6-Point Hygiene Maintenance Checklist to reveal opportunities to:

- Mitigate infection risks
- Prevent plumbing problems
- Stop complaints before they happen
- Save you time, money, and stress

**Let's get started!**



# 6-POINT WASHROOM HYGIENE MAINTENANCE CHECKLIST

From first entering the washroom, to using the toilet and washing your hands: see your washrooms from your customer's eyes and check if your facilities are up to standards.

## Start with Air Care

*Scent sets the stage. Bad smells are associated with unclean facilities.*

- An eco-friendly air freshener is in place
- Air and surface purification is installed
- Products installed to remove malodours with every flush
- Menstrual hygiene disposal units have odour treatment inside

## Elevate Cleaning Standards

*70% of people will "hold it" to avoid using an unclean public restroom.*

- The space is clean on first impression
- Urinal & toilet treatment has prevented scale build-up & odours
- No disposal bins are overflowing

## Take Care of Toilets & Urinals

*People will "hover," "spray," and stain your toilets if they aren't clean.*

- Toilets are touch-free to flush
- Urinals and toilets are free of stains
- Toilet seat and surface sanitizer available in each stall

## Menstrual Care Matters

*Menstruators will flush tampons and pads down the toilet without supportive menstrual hygiene disposal solutions.*

- Proper, hygienic, dignified, touch-free sanitary waste bins are in every stall
- Menstrual product vending machines are provided
- Expert hygiene technicians remove menstrual waste

## Care for Your Smallest Guests

*Without convenient infant care solutions, families are left to get inventive.*

- The baby changing table is in functioning order
- Diaper disposal units are available
- There's a sanitizer to clean the changing table surface

## Superior Hand Washing Facilities

*Unfilled soap dispensers now result in immediate complaints.*

- Touch-free technology like auto dispensers is used
- Soap dispensers are filled
- Proper, hygienic hand drying facilities like paper and hand dryers with HEPA filters are installed

## Did you check every box?

If not, check-in with a Citron Hygiene Expert to see how you can elevate your washroom experience today, and keep up with today's heightened hygiene standards.

[Get in Touch](#)